



INTERNAL REGULATIONS

Internal regulations in force from 01/01/2021

Decree No. 2014-138 of 17 February 2014 concerning the obligation for camping or caravan's and recreational parks to have a model of rules of Procedure and an information leaflet on the conditions of rental of Year-round locations. These rules of procedure may evolve and be subject to changes which will be posted at the reception of the Hotel de Plein air in compliance with the applicable regulations (Decree No. 2014-138 of 17 February 2014). It is displayed at the entrance and at the reception desk of the Nai'a Village and the Camping Paradis. Document delivered in duplicate: a copy to be given to the reception office and a copy to be kept by the customer for the duration of his stay. Guests of the Nai'a Village and Camping Paradis have free access to the two sites, their facilities and their activities. In these Rules of procedure, the "domain" therefore indifferently designates the Nai'a Village, the Camping Paradis, or the two sites.

1° Conditions of admission

The domain is a private space. No one can elect home. In order to be admitted to enter, settle, or stay on the estate, it must be authorized by the manager or his representative, who is obligated to ensure the proper maintenance and order of the domain and to comply with the provisions of this Rules of Procedure. Consequently, the manager or his representative reserves the possibility of denying access or stay in the estate to any vehicle or installation (tent, caravan, Mobil-Home...). Any person present on the estate is required to permanently wear a wristband provided by the manager or his representative and identifying that person as authorized to be there. Any person present on the estate expressly authorizes the manager or his representative to photograph, film, record it during his presence on the field and to exploit the photographs, videos and recordings on all media and including Internet sites, Facebook page, commercial, promotional or advertising documents, exclusively for the purpose of promoting or advertising the Camping Nai'a Village - Camping Paradis by Nai'a, for five years from the time of the recording. This authorization is also given to any daughter company or parent company of the manager. Entering, settling or staying on the estate implies that the person concerned accepts the provisions of this Regulation and the undertaking to comply with them.

2° Police formalities

Any person who has to stay at least one night in the estate must, in advance, present to the manager or his representative his identity documents and complete the formalities required by the police.

Minors not accompanied by a major parent will not be admitted (except with a written letter from the parents). Pursuant to article R. 611-42 of the Code of Entry and residence of foreigners and the right of asylum, the manager is required to complete, or have completed, and have the client of foreign nationality sign an individual police card upon arrival. It must include: Name and surname; The date and place of birth nationality; The usual domicile; The mobile phone number and email address. The date of arrival in the establishment and the scheduled departure date. Children under the age of 15 may be included on the parent's card.

3° Installation

The outdoor accommodation (tent, caravan, Mobile - Home,...) and related equipment must be installed in the location indicated in accordance with the instructions given by the manager or his/her representative.

4° Reception Desk – prices – Displays

The opening hours of the reception desk are displayed at the entrance of the office (it is marked open from... to...). The reception office will find all the information on the services offered on the field, information on the possibilities of supply, the sports facilities, the tourist resources of the area and various addresses which can be useful. The prices of the various services are communicated to the customers under the conditions laid down by order of the Minister responsible for consumption and available to the reception office. The classification category with the mention tourism or leisure and the number of tourist or leisure places are displayed at the reception desk. A system of collection and processing of claims is made available to customers. Furthermore, in accordance with article L152-1 of the consumer Code, in the event of a dispute, the client may make use of the mediation service CM2C proposed by the manager: by telephone: 06 09 20 48 86 or by post: CM2C 14 rue de Saint Jean 75017 PARIS - FRANCE.

. A questionnaire of satisfaction intended to know their opinion about their stay is also kept at the disposal of the clients.

5° Departure

Guests are invited to notify the reception office of their departure no later than the day before. They must have paid the balance of their stay before leaving the estate (taking care of the opening hours of the reception desk).

6° Nuisance

Customers are asked to avoid any nuisance that might hinder their neighbors, including noise nuisance. The sound devices must be adjusted accordingly. Door and chest closures must be as discreet as possible. At night, travelling in the alleys must be done in silence so as not to hinder other guests. The manager ensures the tranquility of his clients by setting schedules, displayed at the reception desk, during which the silence must be total.

7° Animals

Any animal accompanying a customer must be vaccinated, tattooed or chipped. In no case must he be left at liberty, nor left alone on the site, even locked up, in the absence of his masters, who are civilly responsible for them. The Masters are required to make sure to pick up the droppings of their animals on the estate. The presence of dogs is limited to one per lodging. First and second category dogs are strictly forbidden. Cats are not allowed in the rentals.

8° Games

The rules of use of the different games spaces are displayed on the so-called spaces. No violent or annoying game can be organized on the field. Children should always be under the supervision of their parents.

9° Visitors

After being authorized by the manager or his representative, visitors can be admitted to the domain under the responsibility of the clients who receive them. Clients must therefore inform the manager or his representative beforehand and, if they are given permission, indicate the identity of their visitors and plan to come and greet them at the entrance to the estate. The manager or his representative reserves the possibility of denying access to any visitor, in particular for safety matters, or to limit the number for the comfort of his clients. Visitors admitted to the domain must pay an entry fee which is displayed at the reception desk. These visitors are under no circumstances allowed to spend the night on the estate, and must leave the estate at the end of the evening at the latest. Visitors' vehicles are forbidden on the site. Visitors' animals are not allowed.

10° Water Spaces

The opening dates and times of the water spaces are available at the reception desk. Guests must leave their shoes at the entrance to the water spaces, pass through the footwell and take a shower before entering the basins or slides. It is forbidden to smoke, eat and drink in the enclosure of aquatic spaces. Children under the age of 10 must be accompanied by a major parent. Pool diapers are mandatory for children under 3 years of age, even if they are clean. Bath shorts, Bermuda and Burkinis are forbidden, wearing swimsuits is mandatory. It is forbidden to jump or dive in the basins or on the slides. It is forbidden to attempt to reassemble the slides. The specific rules for the use of slides, displayed at the foot of these, must be observed. Customers are encouraged to keep their personal belongings under surveillance. The manager declines all responsibility in case of theft, especially within the enclosure of the water spaces. For the comfort of all, it is forbidden to leave its personal effects on the ~~beach or in the enclosure of water spaces with the exception of this article, the person in violation may be denied access to the aquatic areas during the duration of his stay~~ sought from the bathing supervisors or the reception desk. Anyone not wearing a valid BRACELET allowing access to the domain will be denied access to the aquatic

11 ° Movement within the domain-vehicle traffic and parking

Movements within the domain, including on foot, must be made in accordance with the traffic routes provided for this purpose. The passage through parcels, unoccupied or occupied by third parties, is not permitted. Within the domain, all vehicles must comply with a speed limit of 10km/h. In season, in order to keep everyone quiet, the traffic of customers' vehicles may be banned during certain time slots set by the manager. These beaches will be displayed at the reception desk. Outside the parking areas specifically provided for this purpose on the periphery of the estate, parking is permitted only on the rented parcel (even if the neighboring location is unoccupied) and must not, in addition, impede the traffic, nor prevent the installation of new entrants. No dead garage is allowed. Only vehicles that are owned by customers staying in the domain and whose registration has been indicated to the manager.

12 ° Outfit and appearance of the installations

Everyone is required to refrain from any action that could affect the cleanliness, hygiene and appearance of the domain and its facilities. It is forbidden to throw sewage and/or polluted water on the ground and in the gutters. The "Caravan" and "camping-forklift operators" must empty their wastewater in the facilities provided for this purpose. Household refuse, waste of any kind and papers must be deposited in the dustbins according to the sorting constraints. Washing is strictly forbidden outside the bins provided for this purpose. The spread should be very discreet and not hinder the neighbors. It should not be attached to trees (if any). Customers are forbidden to plant nails in trees and to cut branches. Any damage to the vegetation, fences or installations of the estate shall be borne by its author. It is not allowed to delimit the location of an installation by personal means or to dig the ground. The location should be kept clean throughout the stay.

13 ° Safety

A) fire/area is vented and at high risk of fire. Emergency kit. Barbecues and open fires (wood, charcoal, etc.) are strictly forbidden, except on the sites made available to customers and specially provided for this purpose. Electric barbecues are allowed. The stoves must be kept in good working order and not be used in dangerous conditions. After being extinguished, cigarette butts must be disposed of in the ashtrays provided for this purpose. In the event of a fire, a staff member should be notified immediately. Fire extinguishers can be used if necessary. An evacuation and situation plan for the fire extinguishers is given to the customers upon arrival.

b) Flood/The estate is located in a plain flood risk area. If the water comes up, do not panic, warn the entourage and as soon as possible a member of the staff, and join a meeting point appearing on the evacuation plan.

c) Flight/management is responsible for the items deposited at the reception office and has a general duty to oversee the domain. The customer keeps the responsibility for his own installation and must take the usual precautions to safeguard his equipment. The client must report the presence of any suspicious person on the estate.

14 ° Infringement of the Rules of Procedure

In the event that a resident disturbs the stay of other clients or fails to comply with the provisions of these Rules of procedure, or is seriously inappropriate or aggressive towards a staff member, the manager or his representative may orally or in writing, if he deems it necessary, set the latter to cease the Troubles. In the event of a serious or repeated breach of the rules of Procedure and after formal notice to comply with it, the manager or his representative may terminate the residence contract of that resident which entails his permanent exclusion and, if necessary, use the Law enforcement in the event of a criminal offence.

Dated :

Mobil-home number :

Name and first name :

Signature :

Preceded by the words "read and approved"